

28 October 2024

COMMUNIQUÉ FROM THE OFFICE OF THE REGISTRAR

UKZN APPLICATIONS AND INFORMATION OFFICE - CONTACT DETAILS UPDATED

Dear Staff and Students

The UKZN internal Applications and Information Office (AIO) that deals with applications from International school leavers seeking admission to undergraduate studies and all postgraduate applicants; and applications for internal and external transfers; ex-students seeking re-admission; and change of mind and change of campus requests, is transitioning to the Freshdesk portal to enhance the efficiency and effectiveness of student support during their application processes.

Therefore, please note that the Applications and Information Office (AIO) generic email accounts, enquiries@ukzn.ac.za and applications@ukzn.ac.za, will be permanently closed as at 16h00 on 15 November 2024.

All inquiries and applications must be submitted via:

<https://freshdeskportal.ukzn.ac.za/>.

Click on the "*Applications and Information*" icon, complete the required fields, and then click the "*Submit*" button.

Issued by
Dr K Cleland
Registrar